

# Personal Services

## Frequently Asked Questions

Q: If I have workstations in separate rooms with closing doors do I still have to operate at 25 percent capacity?

A: In a way, yes. If you have, for example, three workstations that are all in separate rooms with a closing door and floor to ceiling walls then you can operate all three stations. However, the waiting area or lobby should not exceed 25 percent capacity at any time. A common practice is to have clients wait for their services outside or in their vehicles.

Q: If I am waiting in line outside to get into a salon or barber shop, do I still need to wear a mask?

A: Yes, it is critical to Yakima County moving forward to the next phase of re-opening that we slow the spread of COVID-19. In order to do that everyone, while in a public place, needs to wear a mask.

Q: If someone claims to have a medical condition that exempts them from wearing a mask can I still allow them in my business?

A: Yes, individuals that have conditions that exempt them from wearing a mask are able to be served inside of a business.

Q: How do I know what 25 percent capacity of my business is?

A: The fire marshal's office sets the occupancy of commercial buildings and that should be posted in a business. Multiply your buildings occupancy by 0.25 to figure out what your limit for 25 percent capacity is.

Q: Do my customers and myself need to wear a mask while getting a hair cut or getting nails done?

A: Yes, masks should be worn at all times while personal services are happening.