

In-Store Retail

Frequently Asked Questions

Q: If I am shopping at the mall, do I only have 30 minutes to do all of my shopping?

A: No, the regulations in Yakima County's Modified Phase 1 allow for up to 30 minutes inside of a retail business. Therefore, you have 30 minutes inside of each business that occupies the mall. Also, individuals should only be in mall commons for up to 30 minutes.

Q: If I am waiting in line outside to get into the mall, do I still need to wear a mask?

A: Yes, it is critical to Yakima County moving forward to the next phase of re-opening that we slow the spread of COVID-19. In order to do that everyone, while in a public place, needs to wear a mask.

Q: If someone claims to have a medical condition that exempts them from wearing a mask can I still allow them in my business?

A: Yes, individuals that have conditions that exempt them from wearing a mask are able to be served inside of a business. However, a business can alter service to curbside pick-up if they so choose.

Q: How do I know what 25 percent capacity of my business is?

A: The fire marshal's office sets the occupancy of commercial buildings and that should be posted in a business. Multiply your buildings occupancy by 0.25 to figure out what your limit for 25 percent capacity is.